



December 2020

Here at Sylvan Street Grille we are committed to providing a safe and comfortable location to provide food and beverage to all patrons and ensure the utmost hospitality in our industry. There has been a worldwide issue with the Covid-19 virus that is impacting all forms of business and public gatherings alike. Sylvan Street Grille wants to provide their guests with a few assurances that we are doing all that we can to provide a safe environment for guests to dine in.

- We installed germicidal UV lights in our HVAC system in order eliminate sick building syndrome risks.
  - These lights have been used for decades by the medical industry as a method for destroying micro-organisms.
- We use an approved sanitizer on all surfaces that will kill common bacteria and viruses, including Covid-19.
- All employees are always mandated to wear a face mask and wash their hands or apply hand sanitizer after every interaction with guests, before and after any food contact, and/or every thirty minutes.
- All employees are temperature checked and screened before each shift.
- A mask/face covering is required for all patrons. You may remove your mask only while consuming food or beverage at your own table. If you do not have one, we can provide one for you.
- A maximum of 6 people are allowed at one table.
- We are currently not taking reservations. We are seating on a first come first serve basis.
- Outside and Indoor seating are both available. The bar top as well as bar tables are both available for seating through the host desk.
- Plexiglass has been installed throughout the dining and bar area to follow social distancing guidelines.
  - Please do not move the partitions. Ask a bartender and they will do it for you.
- Main Menus are being disposed of after each use.
- Cocktail Menus and Special sheets are being wiped down after each use.
- Pagers that are being used while on a wait are wiped down between each use.
- No tabletop items are allowed on the table. We will provide you with any necessary condiments.
- Silverware is sanitized and rolled (while employees wear gloves) in linen. Disposable utensils can be provided for you.
- Tables and Chairs are being sanitized after each use.
- Table and Chairs have been positioned 6 feet in distance from one another. Please do not try to move your table. For areas that do not fall within 6 feet, plexiglass has been installed.
- All commonly used areas are being sanitized every 30 minutes.
- All in/outdoors are being sanitized multiple times, daily.
- All floors are being sanitized, daily
- All Point-of-Sale terminals are being wiped down between each use.
- All bathrooms are being maintained every 30 minutes with sanitation. Every bathroom is also professionally cleaned daily.
- All food handlers are using single use gloves at all times, as we have done for years, and will continue to practice.
- All employees are encouraged to stay home if there is any inclination that they are starting to get sick.

Most of these practices are actions that we participate in everyday already, however Sylvan Street wants to outline to guests our continued efforts to maintain a clean dining experience. Thank you for your continued patronage and we will come together to move forward, as a global community, to work through these troubling times.

Eat, Drink and Chill!